

evo

Services at a glance

Employees will get a confidential diagnosis along with a personalized treatment plan, including prescriptions,** for common medications, when medically necessary.

Everyday & Urgent Care	Each visit: \$17 Quick text care \$25 Live virtual care	- Easy and trusted way for adults and children to receive care of minor illnesses and injuries. - Providers treat allergies, fever, skin infections, UTIs, yeast infections, hair loss, bronchitis, flu symptoms and more.
Talk therapy (18+)	Each visit: \$65	- Access to high-quality, convenient and confidential mental health services for those 18 and up with personalized treatment plans created by the second visit. - Providers treat anxiety, depression, bipolar disorders, grief/loss and more.
Teen therapy** (10+)	Each visit: \$65	- Mental health providers specializing in child and adolescent therapy and can include parent participation. - Providers treat ADD/ADHD, anxiety, bipolar disorders, cognitive disorders, depression and more.
Mental Health Medication Management** (18+)	Each visit: \$65	- Licensed providers offer mental health evaluations and, if appropriate, prescription medications. - Including treatment for depression, anxiety, mood disorders, maternal health and other mental and emotional concerns.

To offer EVO virtual care, contact your agent today!

* When medically necessary.

** Teen therapy and psychiatry availability varies by state.

Aflac | Value-Added Services

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A New Era with Evo: Faster, Smarter Care is Here

MeMD is now Evo. With this change, there's no interruption to your service, just an enhanced, expanded care experience for your members. Discover the new features available in 2026, including more convenient Everyday & Urgent Care services and a Spanish language member experience.



What's new with Evo in 2026?

1 Faster, More Convenient Care

We've streamlined the path to care. With Evo's proprietary Quick Care option available for Everyday & Urgent Care, members can now receive a treatment plan for common conditions without ever having to meet live with a provider.

Members simply complete a brief **5-10 minute questionnaire** about their symptoms, and an Evo provider will review their responses and provide a personalized treatment plan, including prescriptions sent to a pharmacy of the member's choice when medically necessary.

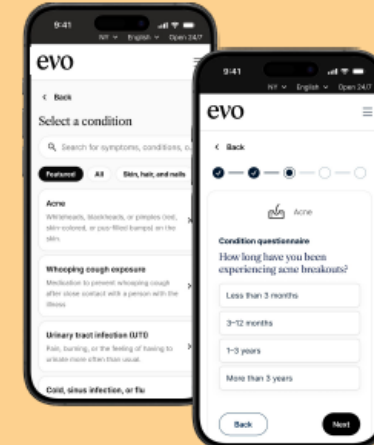
2 More Common Conditions Treated

Evo is committed to broadening the scope of virtual care. Our clinical team continually expands protocols to treat over 2,000 unique diagnoses, ranging from cold and flu to male pattern baldness and pre-diabetes screenings. Labs can be ordered when clinically appropriate.

3 Enhanced Clinical Experiences

Evo delivers clinically validated experiences that are faster and easier for members throughout their care journey. Post-visit, members can access pharmacy selection (when appropriate) and follow up with their provider for up to 24 hours. Care coordination is available 24/7.

Smarter, faster, and more supportive than ever before for your members. Evo is better for their wallets—and your bottom line.



Get a treatment plan in minutes with Quick Care.

Connect With a Provider

Quick Care ☒ Guided symptom gathering ☐ Most popular

Phone ☐ No camera required ☐ Familiar phone call

Video ☒ Face-to-face ☐ Show a provider your concern

Evo, by Aflac®, is not health insurance and is not intended to replace comprehensive health coverage. Services are not a substitute for emergency care or health plan benefits. With fees vary depending on service type and may not be covered by insurance. Telehealth visits may not be appropriate for all conditions and are not a substitute for in-person care in all cases. If you are experiencing a medical emergency, call 911 immediately. Care may be provided by physicians, nurse practitioners, physician assistants, licensed mental health professionals, or other appropriately licensed providers in Evo, by Aflac's, network. Services and provider availability vary by state. Certain services may not be accessible in all states or for all conditions. Prescriptions are provided only when medically appropriate and at the sole discretion of a licensed provider. Certain medications, including controlled substances, are not available through Evo, by Aflac®. All information provided through Evo, by Aflac®, is for informational purposes only. Individual results may vary. Always consult your healthcare provider for medical advice specific to your condition.